Table of Contents

Welcome: English communication techniques for Massage and Spa Therapists

About the author

Profession: Massage Therapist

Spa divides by types

Introduction

1. Customer service

- Massage and spa therapist communication with client
- Greeting customer
- Reception
- Receptionist
- Massage Therapist
- The service Information
- ❖ Take your client

2. Communication

- Massage; Feeling and pressure
- Closing conversation
- Requirement of Customer Service
- Health conditions
- Experience in massage profession
- Communication with customer during Thai massage
- Communication with customer during Foot massage
- Contraindications of Massage
- Massage Precautions
- Benefit of Massage

3. Customer and Advice

- Dealing with Customer
- How to Improving Your Customer Service
- After Massage Care
- Massage Advice
- Type of Massage

Verbs, Proverb

Vocabularies to use during massage

Acknowledgement

Reference